

A GUIDE TO

Mitigating and Special Circumstances

Managing mitigating circumstances applications is challenging for institutions. How can we simplify the process and speed up turnaround times?

The Issue

Mitigating, extenuating or special circumstances (MESC)s are situations that affect a student's ability to perform academically.

Many institutions are struggling to cope with the high volume of special circumstances applications as they create a lot of administrative burden or they rely on outdated methods.

It is crucial for institutions to have a **fair, transparent, and consistent process** for handling MESC)s and providing appropriate support.

The Challenge

Managing MESC)s can be a complex and time-consuming task for institutions, especially when dealing with large volumes of applications.

Some of the most common challenges are:

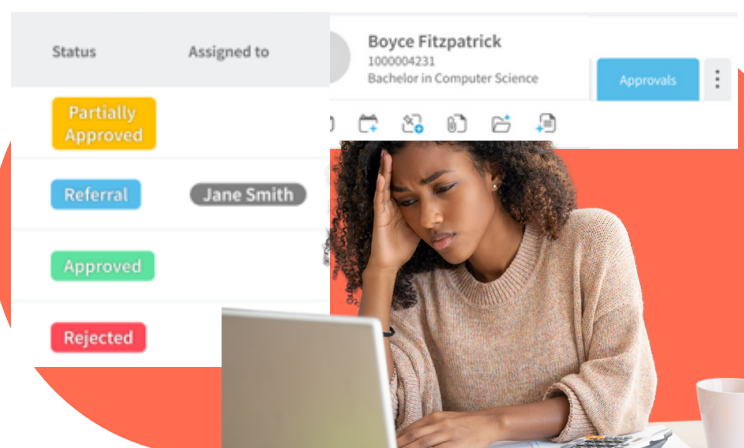
- Long turnaround times and delays in processing
- Manual and paper-based workflows that are prone to errors
- Lack of insights on MESC)s trends, patterns, and outcomes

The Solution

Are you looking for a solution to manage the increasing number of students who need special consideration due to extenuating or mitigating circumstances?

SEATS Software is a cloud-based platform that automates and streamlines the entire MESC)s process, from application to resolution. Why choose SEATS?

- User-friendly interface that allows students to **submit their applications online**, upload evidence, track their progress, and receive timely feedback.
- A dashboard that provides an overview of all applications, their status and outcomes, helping identify at-risk students who may need support.
- A case-driven workflow that **automates the approval process**, assigns tasks to relevant staff and sends notifications and reminders.





SEAtS Software
Education Success Platform



About SEAtS

SEAtS Software is the ultimate solution for **Student Success, Operational Excellence** and **Corporate Governance** in higher and further education institutions.

With **SEAtS**, you can access powerful data analytics, reporting, process automation, case management, workflows, and early alert tools in one integrated platform.

Seats is trusted by hundreds of institutions worldwide to deliver quality education and achieve their strategic goals!

Our Solutions

- Student **Attendance**
- Student **Engagement Analytics**
- Student **Wellbeing & Retention**
- Widening **Participation**
- Placements & **Internships**
- **Compliance** Obligations
- Mitigating **Circumstances**
- Modern **Timetabling**
- Space **Utilisation**
- **SmartCampus**

Our Partners



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